

2008 - 2009 WINTER LESSONS

Option 1: From October 19 - December 20 (9 weeks of instruction)

- 2 video analysis sessions

Cal Ripken Rate:	\$ 297.00
11 and under Rate:	\$ 360.00
Group Rate: (max. 4 per group)	\$ 315.00
Individual Rate:	\$ 405.00
Individual Rate: 2 instructional session per week	\$ 585.00

Option 2: From January 4 – April 19 (14 weeks of instruction)

- 3 video analysis sessions

Cal Ripken Rate:	\$ 462.00
11 and under Rate:	\$ 560.00
Group Rate: (max. 4 per group)	\$ 490.00
Individual Rate:	\$ 630.00
Individual Rate: 2 instructional session per week	\$ 910.00

Option 3: From October 19 – April 19 (23 weeks of instruction)

- 5 video analysis sessions

Cal Ripken Rate:	\$ 759.00
11 and under Rate:	\$ 920.00
Group Rate: (max. 4 per group)	\$ 805.00
Individual Rate:	\$ 1035.00
Individual Rate: 2 instructional session per week	\$ 1496.00

* please note, lessons will NOT be scheduled on Easter Sunday or during Spring Break.

2008 – 2009 schedule

Monday October 20	Week 1 – first day of winter lessons
October 20 – 24	Week 1 – Videos taken
October 27 – 31	Week 2
November 3 – 7	Week 3
November 10 – 14	Week 4
November 17 – 21	Week 5
November 24 – 28	Week 6
December 1 – 5	Week 7 – Video taken
December 8 – 12	Week 8 – Video watched
December 15 – 19	Week 9
January 4 – 10	Week 1 – Video taken
January 11 – 17	Week 2
January 18 – 24	Week 3

January 25 – 31	Week 4
February 1 – 7	Week 5
February 8 – 14	Week 6 – Video taken
February 15 – 21	Week 7 – Video watched
February 22 – 28	Week 8
March 1 – 7	Week 9
March 8 – 14	Week 10
March 15 – 21	Week 11 – Video taken
March 22 – 28	Spring Break - No lessons (Make up lessons only)
March 29 – April 4	Week 12
April 5 – 11	Week 13 – Videos compared
April 12	Easter Sunday – Facility closed
April 13 – 18	Week 14
April 19	Last day of winter lessons

Payment Options:

With recent changes to our operating structure, we have installed some guidelines that are intended to protect ourselves as well as our customers from fraudulent charges.

Starting in January 2008, our new policies will be in effect.

All program payment options will be as follows:

- 1) Prior to any student/athlete participating in any of our programs, a registration sheet will be required. All participants may secure a spot in any of our winter lesson programs by phone or internet, but final acceptance will only be secured once the registration form is completed in full.
- 2) Upon registration, all payment options will be discussed.
- 3) All credit card payments will be accepted in full with one form of photo ID present at time of payment. Any deferred payment plan with a credit card will be accepted with a signed consent form detailing when each payment will be processed. An imprint of the credit card will be taken (no exceptions).
- 4) All cheques including post dated cheques will be accepted with a credit card imprint.

The preceding procedures are in place for the protection of all our customers. All payments will now be requested prior to any activity be taken.

Re-Scheduling policy

Rookies is working extremely hard to provide a professional experience for your student/athlete. Over the past few years it has become increasingly difficult to provide alternate lesson days due to cancellations. During the 2006 – 2007 winter lesson sessions, Ashleigh was asked to make 106 rescheduled lesson requests. Due to the large amount of requests, Rookies has had to create NEW policies that will commence January 2008.

Rookies will continue to honor its poor traveling conditions policy. No questions will be asked regarding poor winter traveling conditions. Make up lesson will be scheduled

NEW 2008 policies

All rescheduling requests made with more than fourteen (14) days notice will be rescheduled to the best of our ability. We will guarantee that your lesson will be re-scheduled as soon as the instructor availability and time permits

Sick with same day notice. First time will be recorded and rescheduled. No questions asked. Second time(s) will be made up as a group session in May.

Conflict in schedules. All conflicting activities that are brought to our attention prior to fourteen days notice will be re-scheduled. All missed lessons due to alternate plans will be made up as part of group instruction in May. Instructors may vary.

We completely understand that family schedules are very busy, and we intend to be respectful of this fact. We will work hard to ensure all that all your expectations are exceeded, and we will provide the level of instruction that all Rookies customers have become accustomed too.

We thank you for your time.